

SAFETY ALERT

Title:	Underground Mains Damage – Concrete Boxing		
Date:	Monday, 23 March 2026	Alert Ref:	SA230326
Issued to:	All Concreters in QLD and NSW		
Background:	<p>A recent incident occurred where a star picket was driven into the ground directly beneath the meter box, striking the underground mains and causing a minor electric shock to a worker. The power remained live and the incident was not reported at the time.</p> <p>The next day, while pouring the slab, wet concrete contacted the damaged mains cable, causing smoke and sparks from the live electricity. The pump operator stopped work and contacted the energy supplier, who isolated the power and notified WorkSafe who attended site. Coral Homes was only notified after these events.</p>		
Direction to Concreters:	<p>This is a critical reminder to all Concreters of your obligations when working on any Coral Homes site:</p> <ol style="list-style-type: none">Preparation – Only proceed with your work once you have completed all the planning, preparation, and protection requirements including checking the DB4U dig and underground mains diagram in the meter box.Star Pickets – No star pickets are to be driven into the ground (directly adjacent the boxing) within 600mm either side of the meter box location.Inductions – Ensure all workers on site have completed the Coral Homes General Worker Induction and ensure the Coral Homes Mobile Plant Induction has been completed every time you bring mobile plant onsite. These are available via the QR code on the front gate sign.SWMS – Maintain a signed copy of your Safe Work Method Statement (SWMS) on site and ensure workers are following the SWMS processes at all times.Incident reporting – Report all incidents regardless of the severity to your Coral Homes Site Supervisor or HSE advisor immediately. <p>Your cooperation is critical to maintaining safe, compliant, and productive worksites. If you have any concerns or are unclear about your obligations, please speak to your Coral Homes representative before starting work.</p>		
Authorised By:	Ben Garland	Position:	General Manager - Construction

